**CCS**

**24B**

**5.1.5** **Manage Site Infrastructure**

Creation Date: July 20, 2009

Last Updated: January 22, 2025

1. **Title, Subject, Last Updated Date, Reference Number**, **and** **Version** are marked by a Word Bookmark so that they can be easily reproduced in the header and footer of documents. When you change any of these values, be careful not to accidentally delete the bookmark. **You can make bookmarks visible by selecting Tools->Options…View and checking the Bookmarks option in the Show region.**
2. To add additional approval lines, press [Tab] from the last cell in the table above.

**Copyright © 2024, Oracle. All rights reserved.**

**This document is provided for information purposes only and the contents hereof are subject to change without notice.**

**This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied**

**in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any**

**liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document. This document**

**may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission. Oracle, JD Edwards, PeopleSoft, and Siebel are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.**

Contents

Brief Description 4

Business Process Model 5

Test Assets related to the Current Process 6

Document Control 7

Attachments: 8

## Brief Description

**Business Process: 5.1.5 CCS.Manage Site Infrastructure**

**Process Type: Process**

**Parent Process: 5.1. Plan & Design Network  
Sibling Processes:**

This process takes place when Customer (Residential or Commercial) requests any type of service from the Company. In many cases new site (Premise, Service Point, Meter or Item) need to be added. However, Company has already information about this site (Company currently provides or provided Services in the past for the site address), the similar business logic is applied and similar process is used to update application with additional information related to the Site and services provided.

## Business Process Model



## Test Assets related to the Current Process

| Testing Asset Sr.No | Use Case | No Of Data sets |
| --- | --- | --- |
|  |  |  |
|  |  |  |
|  |  |  |

## Document Control

**Change Record**

| Date | Author | Version | Change Reference |
| --- | --- | --- | --- |
|  |  |  |  |
| 07/20/09 | Galina Polonsky | Draft 1a | No Previous Document |
| 10/22/10 | Geir Hedman |  | Updated Title and Content page |
| 12/29/10 | Ayelet Lavee |  | Minor updates |
| 05/13/2014 | Galina Polonsky |  | Review Updates |
| 11/10/2015 | Chris Brewster |  | Updated from 2.4 to 2.5 |
| 12/01/2015 | Line Prado |  | Updated from 2.4 to 2.5 |
| 12/20/2015 | Galina Polonsky |  | Reviewed, Approved Updates |
| 08/15/2017 | Jeffrey Yoong |  | Updated from 2.5 to C2M |
| 01/09/2018 | Galina Polonsky |  | Reviewed, Approved Updates |
| 6/5/2019 | Satya Kalavala |  | Updated format for v2.7 |
| 06/01/2024 | Kunal Nerkar |  | Updated for CCS 24B |
| 06/20/2024 | Ashish Shukla |  | Reviewed |
| 08/20/2024 | Sundar Krishnamachariar |  | Reviewed |
| 12/16/2024 | Galina Polonsky |  | Reviewed, Approved |

## Attachments: